



# National e-Governance Plan (NeGP)

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# National e-Governance Plan (NeGP)



## Vision

“Make all Government services accessible to the common man in his locality, through common service delivery outlets and ensure efficiency, transparency & reliability of such services at affordable costs to realise the basic needs of the common man.”



# Strategy to realize vision



- Centralized Initiative, Decentralized Implementation
- Focus on Services & Service levels
- Ownership and Central Role of Line Ministries/State Governments
- Emphasis on Public Private Partnerships (PPP)



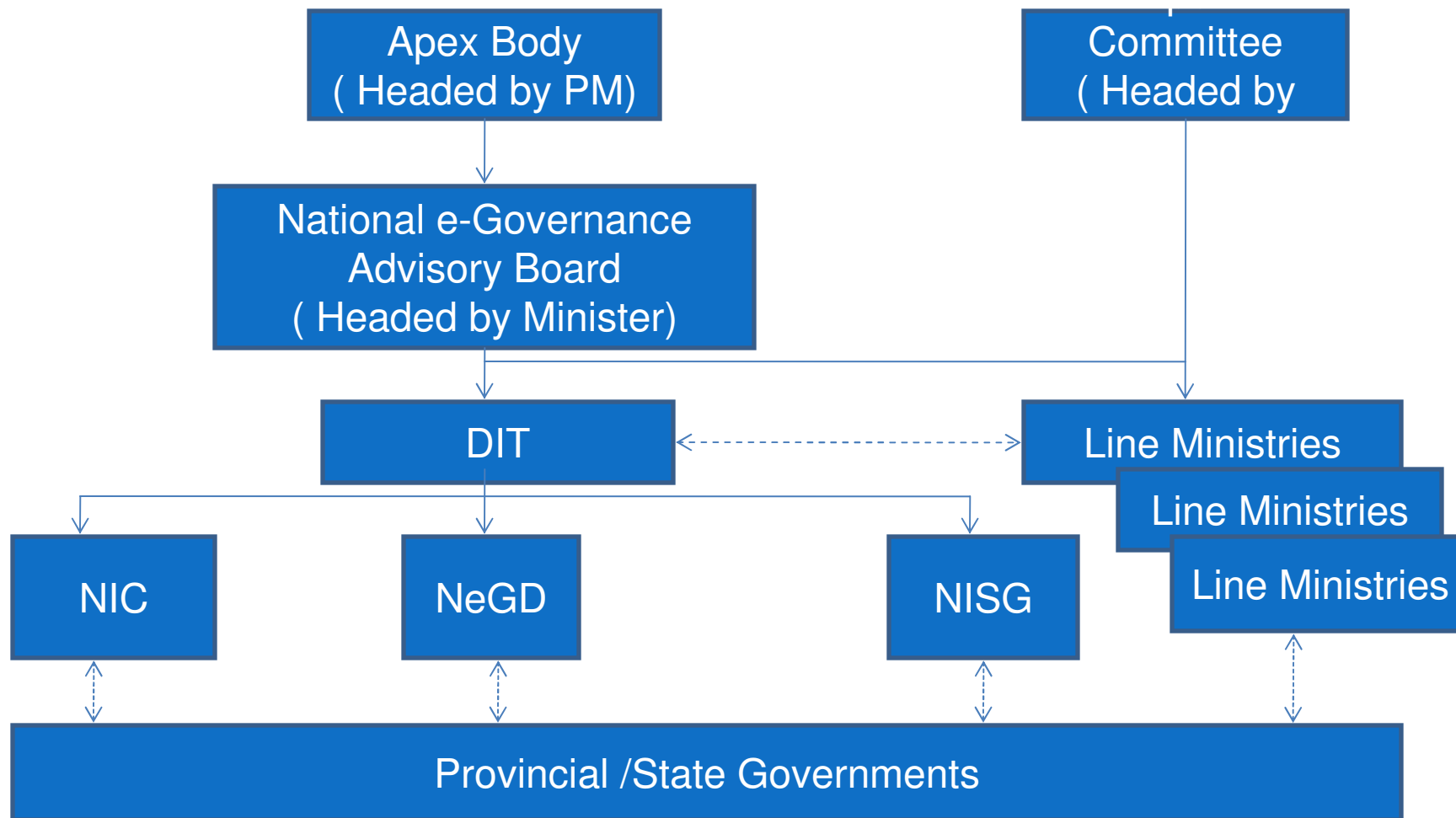
# Components of NeGP



- Implementation Framework
- e-Infrastructure
- Web Enabled Delivery of Public Services
- Capacity Building, Awareness, Communication
- Standards, Quality and Security



# Implementation Framework





# e-Infrastructure



## State Wide Area Networks (SWAN)

- Secured network for Government work
- Connecting State HQs ,District HQs, Blocks HQs
- Minimum 2 Mbps Broadband Connectivity

## State Data Centers (SDC)

- State of art Data Centers at each of 35 States/UTs
- Housing all applications and databases
- e-Delivery of G2G, G2C and G2B services
- State Portals, State Service Delivery Gateways



## Common Service Centers (CSC)

- More than 100,000 tele-centers in 600,000 villages.
- Broad band internet enabled connectivity
- Implementation through PPP



# Common Service Centre



## Common Service Centre

Multiple Services

Multiple Transaction Points

Full connectivity for

**G2B, G2C, B2B, B2C, C2C, C2G** Services

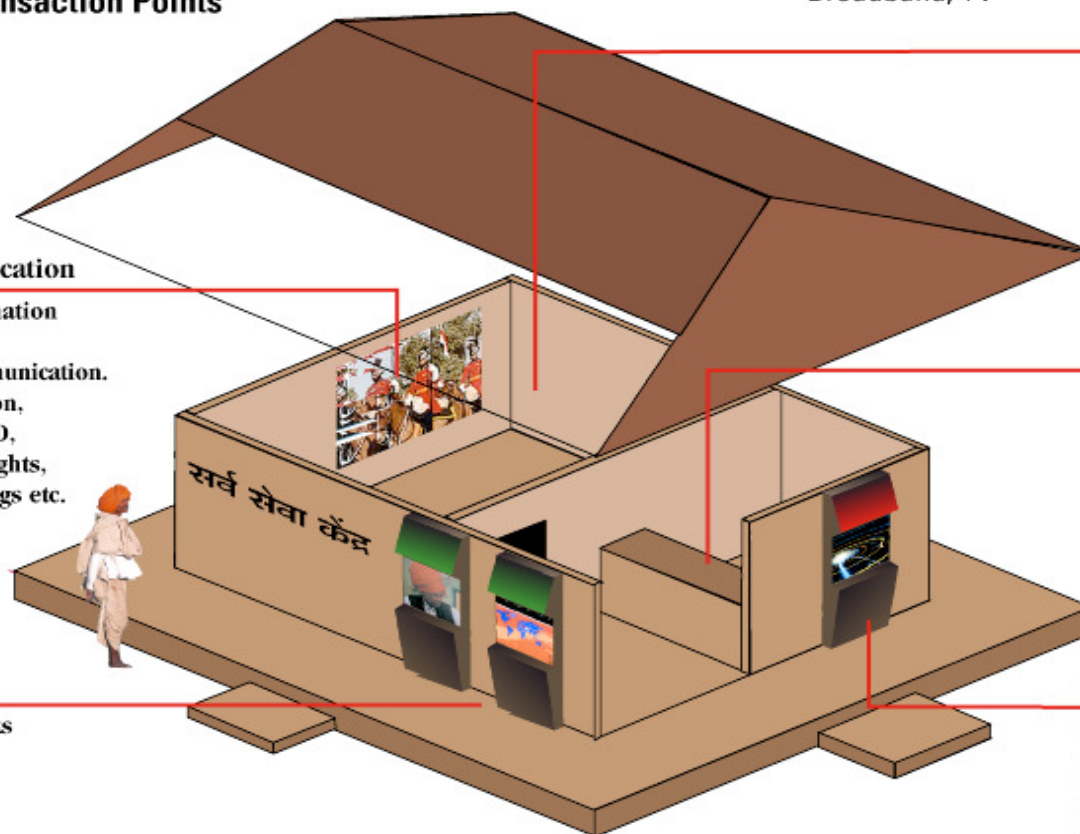
Broadband, TV

### G2C Communication

Common Information  
Dissemination  
for **all G2C** communication.  
Health, Education,  
Agriculture, HRD,  
Employment, Rights,  
Disaster Warnings etc.

### Information

Interactive kiosks  
Voice and  
Local Language  
Interface



### Edutainment

Multi-functional  
space for group  
interaction  
Entertainment  
Training  
Empowerment

### E-Governance & E-Services

Transactions:  
Market, Banking  
Records & Information  
Documentation  
Digital Services  
Travel & Transport  
Post & Telecom

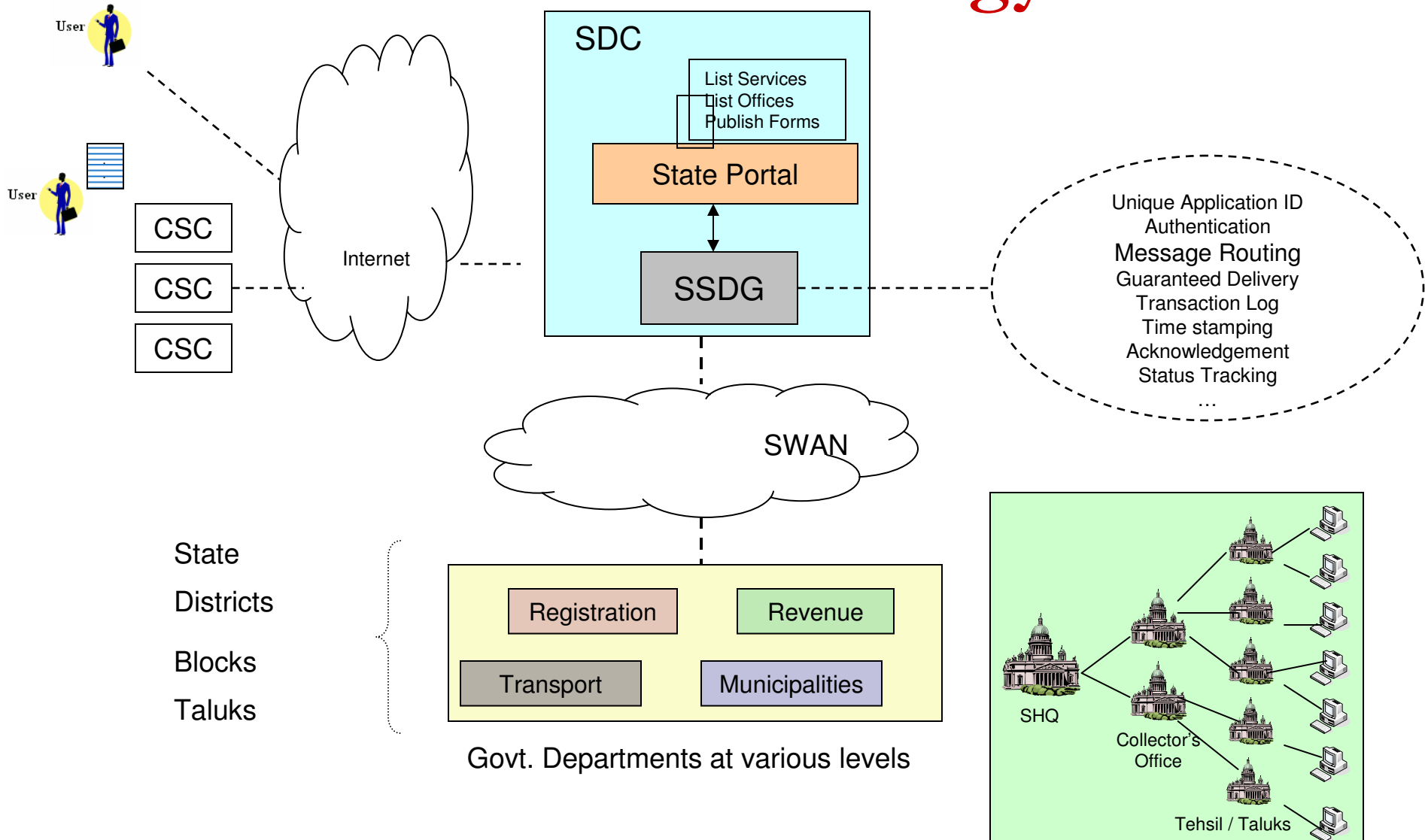
### C2G Kiosk

Grievances  
Complaints  
Requests  
Suggestions





# e-Governance Strategy





## Mission Mode Projects

Identified on the basis of high citizen / business interface

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- Central                    09    ( MCA 21,e-Passport...)
- State                        11    ( Land records, e-Districts...)
- Integrated                07    ( e-Biz, e-Courts...)



# Key MMPs



## MCA21

- Availability of Information
- Company registration
- Issuance of certified copies of documents
- e-Filing
- Tracking of applications



## Key MMPs (contd)



### Land Records

- Issue of copy of Records of Rights
- Crop, Irrigation and Soil details
- Filing and Tracking of Status of Mutation Cases
- Availability and submission of forms electronically



# Capacity Building and Awareness



- Support to State e- Mission Teams (SeMTs)
- Support to Central Project e-Mission Teams (CPeMTs)
- Support to State Administrative Training Institutes
- Training/Orientation of stakeholders
- Creating awareness regarding NeGP



# Standards, Quality and Security



- National Policy on Open Standards
- Localization and Language Technology Standards
- Encouragement to Open source technology
- Quality Assurance & Conformance
- Network and Information Security



# Challenges in Implementation of NeGP



- Accelerating the implementation of MMPs
- Involving the State Governments proactively in delivery of G2C services
- Positioning of Professional resources in State & Central Government critical for success of NeGP projects
- Operationalizing of National e-Governance Division (NeGD)



# Suggestions for meeting the challenges



- Need for a Chief e-Governance Advisor to PM
- Need for Chief e-Governance Officers ( CeGOs) and Information Officers in line ministries
- Rolling out of eDistrict project on priority or delivery of G2C services
- Positioning Professional Resources for State Governments under Capacity Building scheme





# Budget Estimates NeGP 2009-10



| S.No | Name of the Schemes            | Budget Estimates<br>(Rs. In crores) | Allocation<br>(Rs. In crores) |
|------|--------------------------------|-------------------------------------|-------------------------------|
| 1.   | State Wide Area Network (SWAN) | 93.00 + 93.00 (ACA)                 | 55.00                         |
| 2.   | State Data Centres (SDCs)      | 112.00+130.00 (ACA)                 | 65.00                         |
| 3.   | Common Service Centres (CSCs)  | 306.00 +312.00 (ACA)                | 180.00<br>(18.00)             |
| 4.   | E-Districts                    | 335.00+107.00(ACA)                  | 164.54                        |
| 5.   | E-Bharat ( World Bank)         | 98.00                               | 98.00                         |
| 6.   | Capacity Building              | 93.00+30.00 (ACA)                   | 55.00                         |
| 7.   | Others                         | 84.00                               | 82.46<br>(25.00)              |
|      | Total                          | 1121.00+669.00 (ACA)                | 700.00<br>(43.00)             |



## Proposed Break-up (Rs. In Crore)



|                 |          |
|-----------------|----------|
| ■ GIA           | : 487.00 |
| ■ NE            | : 70.00  |
| ■ Ext. Aid      | : 100.00 |
| ■ Other Charges | : 43.00  |
| Total           | : 700.00 |



## Other Programmes (Rs. In crores)

| S. No. | Name of Schemes                              | Budget Estimates | Allocation     |
|--------|--|------------------|----------------|
| 1.     | Horizontal Transfer                          | 02.50            | 01.20          |
| 2.     | HRD+ New initiatives in e-Gov                | 24.50            | 14.00          |
| 3.     | Unique ID (UID)                              | 03.00            | 01.70          |
| 4.     | PMU including MLAsia                         | 06.00            | 17.62 ( 03.70) |
| 5.     | Assessment                                   | 04.00            | (04.00)        |
| 6.     | Standards for e-Gov (NIC/STQC)               | 01.50            | 01.50          |
| 7.     | India Portal                                 | Nil              | 04.64          |
| 8.     | NSDG   | 04.00            | 04.00          |
| 9.     | Open Technology Centre (OTC)                 | 04.00            | 04.00          |
| 10.    | NRCFOSS – Setting up of BOSS support centres | 07.50            | 07.50          |
| 11.    | R&D in e-Gov                                 | 05.00            | 03.00          |
| 12.    | Awareness and Communication                  | 15.00            | (14.50)        |
| 13.    | CEG  | 05.00            | (02.80)        |
| 14.    | UNDP supported ICTD Project                  | 02.00            | 02.00          |
|        | <b>Total</b>                                 | <b>84.00</b>     | <b>82.46</b>   |



**Thank You!**