



# System Requirements Specifications (Abridged) Surveillance And Enforcement Division Surveillance (Ramp Inspection) Of Foreign Aircraft- SED 2

Version: 1.1

## SED2.2 – PLANNING OF SOFA/RAMP INSPECTION ACTIVITY

<b>Project Name:</b>	eGCA
<b>Customer Name:</b>	Directorate General of Civil Aviation
<b>Location:</b>	New Delhi



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All revisions made to this document are listed here in sequential order

SRS Revision History					
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**Note:**

1. eGCA application will have a separate section/module specific to Ramp Inspection activity.
2. The system will have an option to perform aircraft Ramp Inspection for both Indian aircraft and foreign aircraft.
3. Similar process will be adopted for Ramp Inspection of Indian aircraft following standards of DGCA references to record inspection findings as mentioned in Ramp Inspection Manual – CAP8500, Appendix 3.



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SED1	SED2.2 – PLANNING OF SOFA/RAMP INSPECTION ACTIVITY FOR SURVEILLANCE(RAMP INSPECTION) OF FOREIGN AIRCRAFTS(SOFA)
ADMINISTRATOR	DIRECTOR – SURVEILLANCE AND ENFORCEMENT DIVISION
MODULE OWNER	FLIGHT STANDARDS DIRECTORATE(FSD)

## 1. SYNOPSIS

### PLANNING OF SOFA/RAMP INSPECTION ACTIVITY FOR SURVEILLANCE(RAMP INSPECTION) OF FOREIGN AIRCRAFTS(SOFA)

#### INPUT

1. SOFA/Ramp Inspection Planning Details.
  - 1.1. Basic Details of SOFA/Ramp Inspection auditee, selected in SOFA/Ramp Inspection Module Creation (Pre Planning) Stage.
  - 1.2. SOFA/Ramp Inspection Month.
  - 1.3. SOFA/Ramp Inspection Start Date
  - 1.4. SOFA/Ramp Inspection Closure Date.
  - 1.5. Place Of SOFA/Ramp Inspection
  - 1.6. SOFA/Ramp Inspection Officers/Inspector Selection.
  - 1.7. Trainee Detail
  - 1.8. Class/Category of SOFA/Ramp Inspection.
  - 1.9. Type of SOFA/Ramp Inspection.
  - 1.10. SOFA/Ramp Inspection Checklist details.
  - 1.11. SOFA/Ramp Inspection Questions.

#### PROCESS

1. Specific admin/User (Module owner) of FSD enters the relevant data for planning of SOFA/Ramp Inspection module for Surveillance (Ramp Inspection) Of Foreign Aircrafts, created in SOFA/Ramp Inspection module creation (pre planning) stage. Post data entry an email will be sent to administrator (DAW's specific admin/user) of Surveillance Activity and to Specific admin/user (Module Owner) of the FSD, Specific admin/user (Post Holder) of the SOFA/Ramp Inspection auditee, SOFA/Ramp Inspection officers of the Surveillance Activity, intimating about the planned Surveillance (Ramp Inspection) of Foreign Aircraft, so that they can start preparing for this planned activity after review of furnished information of planned activity by Specific Admin/User of FSD.

#### OUTPUT

1. A success message will be generated for successful planning of respective SOFA/Ramp Inspection Module.



## 2. REFERENCE

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RULE	Rule 133B of the Aircraft Rules 1937
AIC	5 OF 2009
PROCEDURE MANUAL	Surveillance Procedure Manual(SPM) : Chapter 3, Appendix "D".
OTHERS	<b>GM:</b> Ramp Inspection Manual – CAP 8500 Paragraph 4.2.2.2 of ICAO Annex 6 (Operation of Aircraft, Part I – International Commercial Air Transport – Aeroplanes)

## 3. BUSINESS RULES

ID No.	REFERENCE CAR / AIC / PR. MANUAL/GM	III. BUSINESS RULES – DIFFERENTIATE BUSINESS RULES, PROCESS AND FEATURE	Rem arks
SED2.1 / BR 1	<p><b>GM:</b> Ramp Inspection Manual – CAP 8500,Chapter 3</p> <p><b>SPM :</b> Surveillance Procedure Manual, Chapter 3</p> <p><b>AIC :</b> Aeronautical Information Circular 05/2009</p> <p><b>Others :</b> ICAO : Paragraph 4.2.2.2 of ICAO Annex 6 (Operation of Aircraft, Part I – International Commercial Air Transport – Aeroplanes)</p>	<p><b>Surveillance Activity :Surveillance Of Foreign Aircraft(SOFA):</b> States performs a well establish programmed surveillance of operations in their territory by a foreign operator and takes appropriate action when necessary to preserve safety. Designated airlines of foreign countries who have been issued the operating authorization / permit by DGCA are subjected to surveillance by inspectors of DGCA in accordance with the procedures established. The surveillance of foreign airlines shall be limited only to ramp inspection including documentation reviews.</p>	
SED2.1 / BR 2	<p><b>GM:</b> Ramp Inspection Manual – CAP 8500,Appendix 5</p>	Checklist For Surveillance Of Foreign Aircraft(SOFA)	

## 4. APPLICATION / DATA ELEMENTS

ID	REFERENCE CAR / AIC / PR. MANUAL	PARTICULARS	DETAIL	Remarks
SED2.2 – DE 1		SOFA/RAMP INSPECTION MODULE ID	It will have all SOFA/Ramp Inspection Module Id Created till date For the FSD.	Master driven values for SOFA/Ramp Inspection Module Id, Populated from master list. For detailed validation about this field, please refer SRS section <b>SED2.2/10.1 – 1</b>
SED2.2 – DE 2		MODULE ID	It will display SOFA/Ramp Inspection module id selected from SOFA/Ramp Inspection Module Id list.	For detailed validation about this field, please refer SRS section <b>SED2.2/10.1 – 2</b>
SED2.2 – DE 3		STATUS	It will display system driven value for current Status of SOFA/Ramp Inspection Module.	For detailed validation about this field, please refer SRS section <b>SED2.2/10.1 – 3</b>  In planning stage applicable value for status will be “UNPLANNED” and “PLANNED”.
SED2.2 – DE 4		NAME OF SOFA/RAMP INSPECTION ACTIVITY	For surveillance (ramp inspection) of foreign airlines system will auto populate SURVEILLANCE (RAMP INSPECTION) OF FOREIGN AIRCRAFT.	For more details and field validations about this section, please refer SRS section <b>SED2.2/10.1 – 4.</b>
SED2.2 – DE 5		NAME OF THE DIRECTORATE	It will have Module Owner directorate name Of The SOFA/Ramp Inspection Activity.	For more details and field validations about this field, please refer SRS section <b>SED2.2/10.1 – 5.</b>
SED2.2 – DE 6		SOFA/RAMP INSPECTION PLANNING DETAILS	This section will have A grid to capture SOFA/Ramp Inspection Planning data. Following fields will be captured along with pre populated basic details of SOFA/Ramp Inspection auditee :	For more details and field validations about this section, please refer SRS section <b>SED2.2/10.1 – 6.1 to 6.10.</b>





ID	REFEREN CE  CAR / AIC / PR. MANUAL	PARTICULARS	DETAIL	Remarks
			SOFA/RAMP INSPECTION MONTH, SOFA/RAMP INSPECTION START DATE, SOFA/RAMP INSPECTION CLOSURE DATE, PLACE OF SOFA/RAMP INSPECTION, SOFA/RAMP INSPECTION OFFICER/INSPECTOR SELECTION, TRAINEE NAME, CLASS/CATEGORY OF SOFA/RAMP INSPECTION, TYPE OF SOFA/RAMP INSPECTION, CHECKLIST DETAIL, AND SOFA/RAMP INSPECTION QUESTION.	

## 5. PROCESS

PROCESS	<p>Specific Admin/User (Module owner) of DGCA login to the eGCA portal, access the section of Surveillance and Enforcement division for Planning Of Surveillance (Ramp Inspection) of foreign aircraft and enters the relevant details for planning of the SOFA/Ramp Inspection Module. After submission of Furnished information a success message will be generated by system for successful planning of Surveillance (Ramp Inspection) of foreign aircraft, which would form the basis of execution of surveillance activity. The status of module id will land in inbox (respective "MODULE DETAILS INDEX") of Module Owner of the FSD, administrator (DAW's specific admin/user) of Surveillance Activity, Specific Admin/User of SED (For review) with current stage as "PLANNING" (before review current stage will be "UNDER REVIEW") and current status as "PLANNED". An email will be sent to administrator (FSD's specific admin/user) of Surveillance Activity, Specific admin/user (Module Owner) of the FSD, Specific admin/user (Post Holder) of the SOFA/Ramp Inspection auditee, SOFA/Ramp Inspection officers of the Surveillance Activity, intimating about the planned Surveillance (Ramp Inspection) of Foreign Aircraft, so that they can start preparing for this planned activity after review of furnished information of planned activity by Specific Admin/User of FSD.</p>
VERIFIER	Specific Admin/User of FSD.
APPROVER	Specific Admin/User of FSD.



6. INTERDEPENDENCIES

SERVICE	INFORMATION RECEIVED FROM OTHER DIRECTORATE(S) / EXTERNAL STAKEHOLDER(S)		
	INFORMATION RECEIVED	EXTERNAL STAKEHOLDER(S)	INTERNAL STAKEHOLDER
<b>SED2.2 -</b> Planning of SOFA/Ramp Inspection activity for Surveillance (ramp inspection) of foreign aircrafts(sofa)	Reference Documents (AMM, Ops Manual, MEL etc.) of SOFA/Ramp Inspection Operator/aircraft.	SOFA/Ramp Inspection auditee (Operator – Foreign Aircraft).	FSD, DAW.
	Module Owner of respective Surveillance Activity		FSD
	Administrator Of SURVEILLANCE (RAMP INSPECTION) OF FOREIGN AIRCRAFTS(SOFA)	SOFA/Ramp Inspection auditee (Operator – Foreign Aircraft)	FSD
	Checklist For Respective Surveillance Activity.	SOFA/Ramp Inspection auditee (Operator – Foreign Aircraft)).	SOFA/Ramp Inspection Officers/Inspector, Module Owner and Administrator of the surveillance of foreign aircraft.
	SOFA/Ramp Inspection auditee Details (Master Maintained)	SOFA/Ramp Inspection auditee (Operator – Foreign Aircraft)).	FSD,DAW,SED



## 7. OUTPUT

<p>Successful Planning Of Module Of Surveillance (Ramp inspection) of foreign aircraft.</p>	<ol style="list-style-type: none"> <li>1. A success message will be generated by system for successful planning of Surveillance (Ramp Inspection) of foreign aircraft.</li> <li>2. The status of module id will land in inbox (respective "MODULE DETAILS INDEX") of Module Owner of the FSD, administrator (DAW's specific admin/user) of Surveillance Activity, Specific Admin/User of SED (For review) with current stage as "UNDER REVIEW" and current status as "PLANNED."</li> <li>3. An email will be sent to administrator (FSD's specific admin/user) of Surveillance Activity, Specific admin/user (Module Owner) of the FSD, Specific admin/user (Post Holder) of the SOFA/Ramp Inspection auditee, SOFA/Ramp Inspection officers of the Surveillance Activity, intimating about the planned Surveillance (Ramp Inspection) of Foreign Aircraft, so that they can start preparing for this planned activity after review of furnished information of planned activity by Specific Admin/User of FSD.</li> </ol>
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## 8. SPECIFIC SOFTWARE FEATURES

FEATURE ID	VII. SPECIFIC SOFTWARE FEATURES – DIFFERENTIATE BUSINESS RULES, PROCESS AND FEATURE	CROSS REFERENCE SECTION (IF ANY)
SED2.2 / SF 1	<p><b>SOFA/Ramp Inspection plan submission of planned activity:</b> Please Refer SRS section SED2.1/SF1 for more details.</p>	
SED2.2 / SF 2	<p><b>Reference Details Of Surveillance Activity :</b> Please Refer Business Rules section SED2.1/SF2 and SED2.1/SF3 for more details.</p>	
SED2.2 / SF 3	<p>For each Directorate, there should be a provision to select respective Unplanned SOFA/Ramp Inspection Module Id for Planning of SOFA/Ramp Inspection Activity.</p>	SED2.2 – DE 1
SED2.2 / SF 4	<p><b>SOFA/Ramp Inspection Planning Details:</b></p> <p>There should be a mechanism to capture SOFA/Ramp Inspection Planning data with following provisions :</p> <ol style="list-style-type: none"> <li>1. It should have list of SOFA/Ramp Inspection auditee added in the grid during SOFA/Ramp Inspection module creation (Pre Planning Stage).</li> <li>2. Data entry operator will have an option to select all or some of them as per his choice to plan the respective surveillance activity.</li> <li>3. Basic details of SOFA/Ramp Inspection auditee should be auto populated by system from maintained master data.</li> <li>4. SOFA/Ramp Inspection planning data should be entered by data entry operator.</li> </ol>	SED2.2 – DE 6.1 to 6.10



FEATURE ID	VII. SPECIFIC SOFTWARE FEATURES – DIFFERENTIATE BUSINESS RULES, PROCESS AND FEATURE	CROSS REFERENCE SECTION (IF ANY)
	<p>5. Following details should be entered by data entry operator :</p> <p><b>SOFA/Ramp Inspection Month</b> : Month on which SOFA/Ramp Inspection surveillance activity is planned. Entered by data entry user.</p> <p><b>SOFA/Ramp Inspection Start Date</b> : Date on which SOFA/Ramp Inspection officers/inspectors should start the SOFA/Ramp Inspection activity. Entry by data entry user and date chosen from holiday marked HRMS calendar.</p> <p><b>SOFA/Ramp Inspection Closure Date</b> : Date on which SOFA/Ramp Inspection officers/inspectors should complete the SOFA/Ramp Inspection activity. Entry by data entry user and date chosen from holiday marked HRMS calendar.</p> <p><b>Place Of SOFA/Ramp Inspection</b>: Location at which SOFA/Ramp Inspection activity is planned.</p> <p><b>SOFA/Ramp Inspection Officer/Inspector Selection :</b></p> <ul style="list-style-type: none"> <li>➤ This should have name and designation of the SOFA/Ramp Inspection officer, who will perform the planned SOFA/Ramp Inspection activity.</li> <li>➤ Data entry operator should have an option to find and select the required officer, system can give suggested names also based upon the keywords entered by the data entry operator.</li> <li>➤ Officer names data base should be master maintained.</li> <li>➤ User should be able to enter only those names which are not aligned with any other SOFA/Ramp Inspection activity, validation based upon HRMS calendar.</li> <li>➤ System should allow data entry operator to enter Minimum 2 and Max 4 SOFA/Ramp Inspection officers.</li> </ul> <p><b>Trainee Name</b> : There should be a provision to capture trainee name for the surveillance activity.</p> <p><b>Area/Category Of SOFA/Ramp Inspection :</b></p> <p>It should have Area/Category (If Any) of the respective Surveillance /SOFA/Ramp Inspection activity captured during pre planning stage.</p> <p><b>Type Of SOFA/Ramp Inspection :</b></p> <p>The type of SOFA/Ramp Inspection is determined by the circumstances under which the SOFA/Ramp Inspection is convened.</p> <p>The system should have a provision to list type of SOFA/Ramp Inspection (If any) based upon the category /class of SOFA/Ramp Inspection.</p>	



FEATURE ID	VII. SPECIFIC SOFTWARE FEATURES – DIFFERENTIATE BUSINESS RULES, PROCESS AND FEATURE	CROSS REFERENCE SECTION (IF ANY)
	<p><b>Checklist Details:</b></p> <ul style="list-style-type: none"> <li>➤ This should have Checklist details that will be used for mentioned surveillance activity.</li> <li>➤ This should have the same checklist referenced during SOFA/Ramp Inspection Module creation/Pre Planning stage template for which should be maintained in database.</li> <li>➤ A link to respective checklist should be available and checklist form should open on clicking this link.</li> <li>➤ Data entry user should fill and save the checklist.</li> <li>➤ The referenced checklist form should be available for editing (by specific/admin) till the physical SOFA/Ramp Inspection is getting completed.</li> <li>➤ The filled checklist should be maintained in database for any future reference.</li> </ul> <p><b>SOFA/Ramp Inspection Questions :</b></p> <ul style="list-style-type: none"> <li>➤ This section should have a link to SOFA/Ramp Inspection question form for respective SOFA/Ramp Inspection auditee based on their reference document.</li> <li>➤ SOFA/Ramp Inspection questions could be asked during pre-SOFA/Ramp Inspection (Desk SOFA/Ramp Inspection) step of SOFA/Ramp Inspection execution.</li> <li>➤ The referenced SOFA/Ramp Inspection question form should be available for changes/updating till the physical SOFA/Ramp Inspection is getting completed.</li> <li>➤ Data entry operator of SOFA/Ramp Inspection auditee will have an option to write its response with respect to each SOFA/Ramp Inspection question being asked by SOFA/Ramp Inspection officer/inspector.</li> <li>➤ Data Entry User/SOFA/Ramp Inspection Officer can ask more than one question based on same reference of the SOFA/Ramp Inspection Question.</li> </ul>	



FEATURE ID	VII. SPECIFIC SOFTWARE FEATURES – DIFFERENTIATE BUSINESS RULES, PROCESS AND FEATURE	CROSS REFERENCE SECTION (IF ANY)
	<ul style="list-style-type: none"> <li>➤ In The Above case there should be a provision for system driven sequence for the SOFA/Ramp Inspection question with same reference.</li> </ul> <p>The scope and depth of the proposed SOFA/Ramp Inspection, to be addressed and justified within the SOFA/Ramp Inspection plan, will determine the time schedule, personnel and financial resources required.</p>	
SED2.2 / SF 5	Inappropriately filled fields to provide pop up immediately. If there is any duplication of record or any mandatory field is not entered then appropriate error message with respect to each field should be displayed on click of submit button.	
SED2.2 / SF 6	All Generic field level validations and GUI layout features has to be incorporated accordingly.	
SED2.2/ SF 7	Stage of the SOFA/Ramp Inspection module will be “Under Review” until the furnished planning data not getting reviewed by FSD. Post review and approval by FSD, the stage will change as “PLANNED”.	



## 9. GENERAL COMMENTS

COMMENT ID	GENERAL COMMENTS
GC 1	
GC 2	

## 10. APPENDIX

### 10.1. DATA ELEMENT FIELD LEVEL VALIDATION

#### DATA ELEMENT (SOFA/RAMP INSPECTION PLANNING-SOFA)

\*All fields will be captured in sequential flow manner. Next section data entry will be enable only after all mandatory data has been entered in previous section.

S. No.	Data Field	Type	Mandatory	Permissible Characters/Default Value	Business Rules/ Validations
1.	SOFA/Ramp Inspection Module Id	Dropdown	Yes	All SOFA/Ramp Inspection Module Id Created till date For the Respective Directorate.	The System should populated List of All SOFA/Ramp Inspection Module Id Created till date for the Respective Directorate Populated from data Maintained in the database in a sequential manner.
2.	Module Id	Non Editable Text Box	Yes		SOFA/Ramp Inspection module id selected from dropdown SOFA/Ramp Inspection Module Id,system populated value in non editable mode.
3.	Status	Non Editable Text Box	Yes	UNPLANNED,PLANNED	System populated value for status. It will be unplanned until the planning of respective Surveillance activity is completed. After completion of the planning activity, status will be changed as planned.
4.	Name Of SOFA/Ramp Inspection Activity	Non Editable Text Box	Yes	Regulatory SOFA/Ramp Inspection Program, Cross Regional Checks, Night Surveillance Checks, Surveillance Of Foreign Airlines, Spot Checks, Ramp Checks, Quality Assessment Checks and other Surveillance/SOFA/Ramp Inspection activities performed	<ol style="list-style-type: none"> <li>1. System Driven Values for Name Of SOFA/Ramp Inspection Activity.</li> <li>2. SOFA/Ramp Inspection Activity Associated with respective SOFA/Ramp Inspection Module Id should only get Populated in the Field.</li> </ol>





S. No.	Data Field	Type	Mandatory	Permissible Characters/Default Value	Business Rules/ Validations
				by different directorates	
5	Name Of The Directorate.	Non Editable Text Box	Yes	Module Owner Of The Surveillance Activity	The System should auto populate respective Directorate Name as per Module Owner Name Of the Respective SOFA/Ramp Inspection Module Id,Saved and Maintained in database.
6.	<b>SOFA/Ramp Inspection Planning Details</b>	<b>Grid/Table</b>	Yes		<p>A grid to capture SOFA/Ramp Inspection Planning data with following provisions :</p> <ol style="list-style-type: none"> <li>1. It should have list of SOFA/Ramp Inspection auditee added in the grid during SOFA/Ramp Inspection module creation (Pre Planning Stage).</li> <li>2. Data entry operator should have an option to select all or some of them as per his choice to plan the respective surveillance activity.</li> <li>3. Basic details of SOFA/Ramp Inspection auditee should be auto populated by system in non editable mode from maintained master data.</li> </ol> <p>Please refer SRS Section <b>SED2.2/SF4</b> for More Details. Data Entry Operator will enter Following Field Details For</p>

S. No.	Data Field	Type	Mandatory	Permissible Characters/Default Value	Business Rules/ Validations
					Planning Of SOFA/Ramp Inspection Activity :
6.1	SOFA/Ramp Inspection Month	Dropdown	Yes	Jan to Dec	Month on which SOFA/Ramp Inspection Surveillance activity is planned. Entered by data entry user .
6.2	SOFA/Ramp Inspection Start Date	Date Picker/Calendar	Yes	UTC Date	Date on which SOFA/Ramp Inspection officers/inspectors should start the SOFA/Ramp Inspection activity. Entry by data entry user and date chosen from holiday marked HRMS calendar.
6.3	SOFA/Ramp Inspection Closure Date	Date Picker/Calendar	Yes	UTC Date	Date on which SOFA/Ramp Inspection officers/inspectors should complete the SOFA/Ramp Inspection activity. Entry by data entry user and date chosen from holiday marked HRMS calendar.
6.4	Place Of SOFA/Ramp Inspection	Dropdown	Yes	Var Char	Location/Airport Location at which SOFA/Ramp Inspection /Surveillance activity is planned. Master driven values of all airport location of india populated in a list.
6.5	SOFA/Ramp Inspection Officer Selection	Text Box And Search Button	Y		Name Suggested by system as per user input based upon initial entered characters. Populated from Master data for Users Maintained in the database. All validations for User Name as per master maintained user data is applicable. Data Entry User can search and select required Document. Please Refer SRS Section <b>SED2.2/3.5.4</b> For more details/Validations about this field.

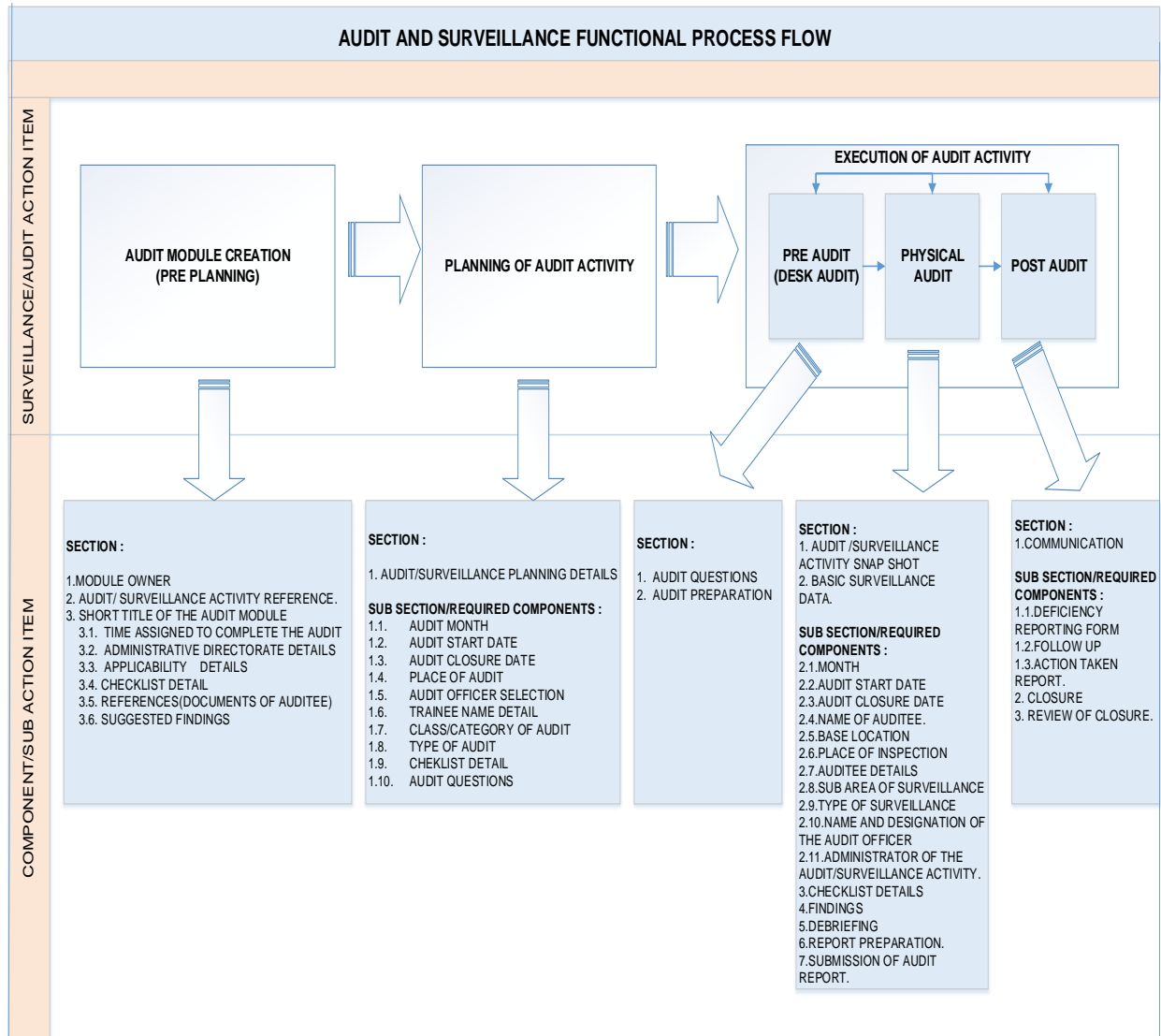
S. No.	Data Field	Type	Mandatory	Permissible Characters/Default Value	Business Rules/ Validations
6.6	Trainee Name	Text Box	N	Varchar	Trainee (If any) Name for respective surveillance activity.
6.7	Area/Category Of SOFA/Ramp Inspection	Non Editable Text Box	Y	NA, Class/Sub Area of Respective Surveillance Activity, Populated from master data maintained in the database. For Example : For Regulatory SOFA/Ramp Inspection Class/Sub Area of Surveillance Activity are COM – Combined and SPE-Specialist so dropdown values could be COM and SPE	If There is No class/sub area for the respective surveillance activity then field value should be “ <b>NA</b> ”. Fetched from database as per Data entry done during Pre Planning/SOFA/Ramp Inspection Module Creation stage. Please Refer Data element section <b>SED2.1 – DE 2.2</b> for more details of “ <b>SOFA/Ramp Inspection Module Creation Process</b> ”.
6.8	Type Of SOFA/Ramp Inspection	Dropdown	Yes	“NA”, Master Maintained List Values of Type of SOFA/Ramp Inspection for Respective Surveillance Activity.	The type of SOFA/Ramp Inspection is determined by the circumstances under which the SOFA/Ramp Inspection is convened. Please Refer SRS Section <b>SED 2.2/SF4</b> For more details about this field. If Surveillance Activity is Not having Any specific Type Associated with Surveillance Activity, then Only “ <b>NA</b> ” should be populated in this field in Non-Editable Mode.
6.9	Checklist Details	Text Box	Yes	Link to Referenced Checklist Form/Template	It will Have Link to template/Form of the checklist, required for performing the said surveillance activity. Please refer Data Element section <b>SED2.1 – DE 3.4</b> and SRS Section <b>SED2.2/SF4</b> For



S. No.	Data Field	Type	Mandatory	Permissible Characters/Default Value	Business Rules/ Validations
					more details/Validations about this field..
6.10	SOFA/Ramp Inspection Question	Text Box	Yes	Link to SOFA/Ramp Inspection Question Form/Template	Please refer <b>SED2.2/SF4</b> For more details/Validations about this field.
7.	Save	Button	Yes		By clicking this button all entered data will get saved in draft folder.
8.	Submit	Button	Yes		Please refer SRS section <b>SED2.2/7 – OUTPUT</b> for functionality of Submit Button.

## 10.2.FUNCTIONAL OVERVIEW

Audit – Plan->execute->communicate -> assess->close->Analyze ->Focus->Enforce



### 10.3. PROCESS FLOW DIAGRAM

