

Be a part of the Team that drives the AADHAAR Project

Position: Manager (SMS Services)

Location: New Delhi

Job Profile	Qualification & Experience
<ul style="list-style-type: none">• Monitor Operation of SMS & USSD Services• Analyzing the process data and MIS Reporting• Analyze queries & complaints /grievances from residents and civil society Organizations and suggest resolution• Partner with the teams working on enrolment, Biometric Verification, and Logistics to build an integrated process incorporating needs of all the stakeholders• Define efficiency and effectiveness metric and setup measurement systems to track and control the above processes: setup adequate backup and disaster recovery system for the above• Identify and build network of service providers who will partner with the UID to driver the above processes• Coordination with other department for Aadhaar related services.• Other related works assigned by UIDAI	<ul style="list-style-type: none">• MBA/B.Tech/MCA from a premier institute.• Minimum 6 years of experience in inbound/outbound SMS & USSD Services, SMPP platform, SMS gateway and data analytics related to these <p>Tenure : 02 Years contract Period</p> <p>Click here to apply</p>